



Italian ATC - Travel Notice Exception Policy

This important notification is to inform our travel partners of special exception policies available for our mutual customers due the possible Italian industrial action, including Air Traffic Controllers (ATC) on Friday June 17, 2016.

Our Travel Notice exception policies on American are also available when ticketed to/from/through on our Joint Business partners. This applies to both prime and codeshare flights as shown below:

Special Travel Exceptions Considerations	
Affected Airports:	FCO, LIN, MXP, PSA, VCE
Tickets Issued On/Before:	June 16, 2016
Impacted Travel Dates:	June 17, 2016
New Travel Dates:	June 18 – 19, 2016
Reissuance of Tickets On/Before:	June 19, 2016
Waiver Code: AA001 and US037	TNADV2 Refer to Tour Code/IT Box
OSI Requirements:	ITALIAN ATC JUN2016 CART/AN Number (if applicable)
Inventory Requirements:	Lowest Inventory – Same Cabin
Changes to Origin/Destination:	Allowed Exception: To/from an alternative Italian city other than the affected airports listed, may rebook to a BA operated service between June 17 – 19, 2016 If changes are made to the gateway option, the customer will be responsible for the cost of travel between the original point and the new gateway. Refer to Change to Origin/Destination

Changes to Stopover City:	Not Allowed
Changes to Connecting City:	Allowed
Changes to Co-Terminal:	Allowed
Refund Eligibility:	Flight Not Canceled: Not Allowed Flight Canceled: Allowed via ARC/BSP Refer to Refund Policy on Travel Notice
Travel to/from/through on American and JB Operated and Marketed Flights:	British Airways (BA) / AA*BA Iberia (IB) / AA*IB Finnair (AY) / AA*AY Japan Airlines (JL) / AA*JL
Affected Airports:	FCO, LIN, MXP, PSA, VCE
Rebooking to an Alternate Flight when the Flight is Canceled:	Follow Schedule Irregularity (IROPS) by clicking on: Schedule Irregularity (IROPS) Please note when American cancels the customer's flight you can always self-refund a non-refundable ticket through ARC/BSP processing.

Affected City/State(s)

- Rome L. Da Vinci, Italy (FCO)
- Milan Linate, Italy (LIN)
- Milan Malpensa, Italy (MXP)
- Pisa, Italy (PSA)
- Venice, Italy (VCE)